



MiLearning Refresher Broker Course Guide

Welcome to the MiLearning Support guide

Terms of Use

We are not fans of paperwork and we do not do fine print but we do have some Ts and Cs. Check 'em out below...

The use of the **MiWay Broker e-Portal** is subject to certain terms and conditions. Visiting and using the **MiWay Broker e-Portal** or any part thereof implies that you are aware of our terms and conditions and agree to them.

Information on this site

All information on the **MiWay Broker e-Portal** is intended as educational information pertinent to MiWay and its subsequent products and services. MiWay may choose to change any content on the site at any time without letting anyone know.

Please note, we take the law seriously and ascribe to the Electronic Communications and Transactions Act. We, however, cannot and will not accept any liability when you choose to use our website, you do so entirely at your own risk.

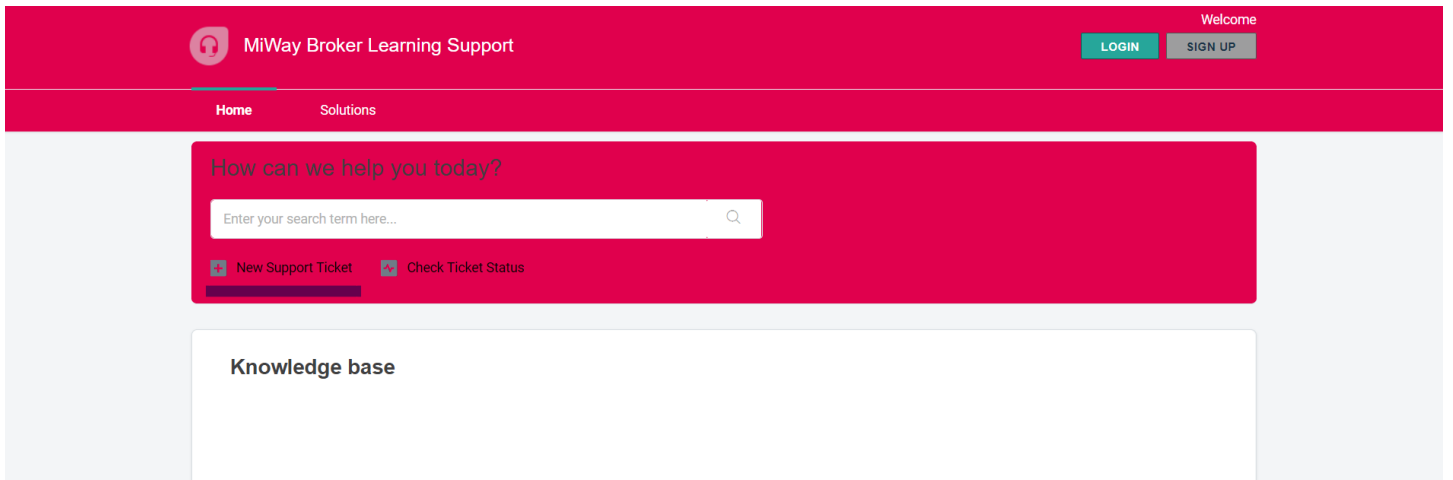


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If you are experiencing any issues or difficulties and would require assistance or feedback you may select/click on the system support (Underlined in green below)



You Will be redirected to the page below, where you may select/click the new support ticket button underlined in purple



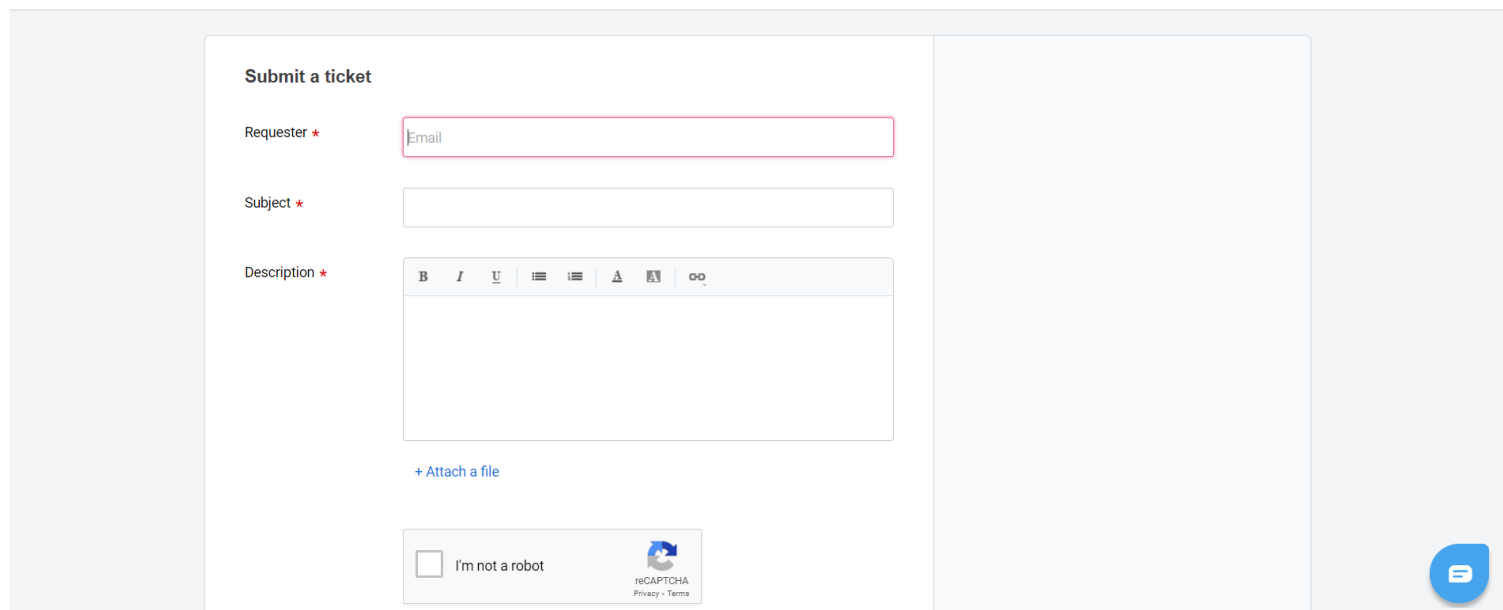
To create a ticket, you will be required to fill out a few mandatory fields:

1. Requester – Enter your email address here
2. Subject – The title or nature of issue
3. Description – A description of the issue you are facing and require support. The greater the detail, the better our chances of resolving the issue.

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If you have any additional files or supporting documents (screenshots) they may be attached with the “Attach a file” option provided in blue.

Please check the reCAPTCHA box and select/click submit to complete your ticket creation process.



The screenshot shows a web form titled "Submit a ticket". It contains three main input fields: "Requester *" with a placeholder "Email", "Subject *", and "Description *" which includes a rich text editor with icons for bold, italic, underline, list, link, and image. Below the description field is a blue link "+ Attach a file". At the bottom, there is a reCAPTCHA section with an "I'm not a robot" checkbox and the reCAPTCHA logo and text.

Your ticket will be responded to as soon as possible by a MiWay Broker Learner Support team member.

Your ticket and its corresponding details will be forwarded to the email address specified in the requester fields.